Erlang Solutions

MONGOOSEIM
Health Check

Validate your MongooseIM deployment

What it is?

A **MongooseIM** health check is a review of your **MongooseIM** cluster to assess if it is running smoothly, correctly and is optimised for best performance.

The aim of the health check is to provide a concise assessment and overview of your **MongooseIM** deployment. It involves a series of fundamental tests to identify and diagnose common issues in **MongooseIM** systems.

MONGOOSEIM

What's included?

One of our expert **MongooseIM** consultants reviews and validates the critical areas of a **MongooseIM**-based system, providing the findings and recommendations in a detailed report. This includes:

- **Technical state overview:** A summary of essential basic information such as the software version, integrated components and client applications, as well as key setup characteristics (e.g. cluster size).

- **MongooseIM configuration review:** Identification of unused entries and recommended ways to configure the server in a more efficient way.

- **Testing and deployment practices:** A review of testing procedures and their results to eliminate bugs and bottlenecks.

- **Infrastructure monitoring:** MongooseIM exposes a wide range of metrics, which are often a source of valuable technical and business data. We'll interpret these on your behalf.

- **Recommendations and action points:** At the end of the health check, we'll describe our conclusions in detail and create a list of action points in priority order.

Who is it for?

A **MongooseIM** Health Check is perfect for:

- Any business with an existing **MongooseIM** deployment, either in development or fully operational in a production environment

- A **MongooseIM** setup that has been misbehaving, or appears not to be running smoothly

- Anyone who wants the peace of mind that their **MongooseIM** deployment is healthy, running smoothly and configured for best performance

What happens after the Health Check?

You might have a perfectly optimised **MongooseIM** installation with no need for any further support from us. But we're here to help if you do.

- **MongooseIM support** - a team of experts on standby to assist should you have any future issues with your MongooseIM system.

- **Code review consultancy** - perfect for when customisations have been made to the MIM source code, especially when custom modules are present.

- **Load testing** - often overlooked, but essential. Even more so if load testing is not regularly carried out or has been implemented incorrectly.

- **Customisation** - expertise to support any plans outside a standard MongooseIM deployment where server adjustments are required.

- **Troubleshooting consultancy** - for bespoke help beyond known issues.

- **MongooseIM Training** - We recommend Administration and Operation Training which is universal to all MongooseIM deployments. If you're planning any future MongooseIM development, we also recommend MongooseIM Development Training.

Why Erlang Solutions?

- **Expertise:** We developed MongooseIM, so we are genuinely the experts.

- **Global centre of messaging excellence:** our team lives and breathes messaging and is dedicated to delivering the best messaging solution for the market.

- **Diverse experience:** our team has collectively worked across all vertical sectors, bringing unparalleled industry understanding and knowledge to any project.

- **Effective communication:** we invest time in setting and managing customer expectations, communicating progress and removing the frustration that can happen without regular dialogue.

- **Additional support:** we are the perfect team to help with any further support you might need - including consultancy, development or code & architecture reviews. We also offer training should your team need upskilling.

Is a **Mongoose IM Health Check** something you're interested in?

We'd love to hear from you. Please get in touch here: **https://www.erlang-solutions.com/contact/**